

## PROTOCOL FOR HOME VISITS

### **YOU MUST CALL YOUR CLIENT THE DAY OF THE HOME VISIT.**

#### **QUESTIONS BEFORE YOU DO THE HOME VISIT:**

1. How are you feeling?
2. Have you had a fever, cough, shortness of breath, or sore throat in the last 14 days? If yes, have you called your doctor?
3. Have you been diagnosed with Covid-19?
4. Have you lost your sense of smell or taste in the last 14 days?
5. Have you been in contact with anyone who has been sick?
6. Were they diagnosed with COVID-19 or under investigation for COVID-19?

### **IF YOUR CLIENT IS SICK OR HAS BEEN IN CONTACT WITH SOMEONE WHO HAS COVID-19, DO NOT DO A HOME VISIT!**

1. Ascertain needs over the phone.
2. Ask if they can get access to Face Time or other electronic means. Use that if possible.
3. Explain that we can assist but we cannot do a home visit at this time.
4. If your client is in danger, contact 911.

### **IF YOUR CLIENT IS NOT SICK, DO A HOME VISIT AND FOLLOW THE FOLLOWING PROTOCOL.**

1. Ensure that you have called the client the day of the home visit to ask the questions above.
2. Explain to the client ahead of time that they will have to wear a face covering during the home visit. If they don't have one, we can provide one to them. Put the face covering on the door handle. Have them put it on before you enter the house. All people in the household must wear a face covering if they are in the same room with you.
3. You must wear a mask during all home visits.
4. Practice social distancing rules. If possible, stay at least 6 feet from your clients/family members.
5. Try not to touch anything or limit the number of items you touch.
6. Handwashing is the MOST EFFECTIVE ways to prevent the spread of the virus. Hand sanitizer is the next best option when handwashing is not possible. Wash your hands or use hand sanitizer immediately after your home visit.

### **GENERAL INFECTION PREVENTION STRATEGIES.**

1. Stay home if you are sick.
2. You must wear a face covering in the office. You can remove if you are in your office/cubicle.
3. Cover your mouth and nose with a tissue when coughing or sneezing (in the absence of a tissue, cough or sneeze into your shirt sleeve or bent arm).
4. Keep your hands clean (wash your hands often with soap and water for at least 20 seconds).
5. Use an alcohol-based hand sanitizer, if soap and water are not available.
6. Avoid touching your eyes, nose, or mouth with unwashed hands.
7. Avoid being in contact with people who are sick.